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August 28, 2020

Dear Residents and Families,

Each week this communication builds on previous communications, as well as it tries to capture the fluid changes of the week. Please feel free to read the earlier communications on our website at: www.samaritancampus.com

All residents and staff were again tested on Wednesday of this week. We are awaiting results as I type this.

Testing strategies continue to be discussed at length and modified at the federal level. We are complying and modifying our frequency and type of testing as the information comes forth.

I continue to be on both national and state level calls each week. Although it seems frustrating to try to keep up with the changing requirements, these changes often reflect new science and data that modifies what we are doing. Seeing these changes are signs of progress which makes it is easier to be a part of.

At this point – but still waiting for more test results – all tests have come back negative. Cumulatively, since mid-July, we have had two residents and six staff test positive. We had no cases from the beginning of March through mid-July. Both residents and staff are either asymptomatic and/or doing well. Several are now out of their isolation period and are back to baseline.

We WILL be in contact with any resident (or their responsible party/POA) if they have a positive test AND/OR if there would be known contact with either a positive resident or staff member. Although it is human nature to want to know who these individuals are and what floor they might live on or work, we cannot share that information due to privacy issues. You WILL be contacted if there are concerns or known contact.

I know that the quarantine continues to be a strong challenge for us all. Last week I shared a great deal about what we are doing to help combat any loneliness and distance from families. We are not you – but we sincerely are doing all we can to try and be a sense of company and comfort for the residents.

We are thankful for adequate supply of personal protective equipment; masks, gowns, gloves, goggles, hand sanitizer ...This is a job in itself to ensure that we are covered (literally and physically)!

As deliveries at the front door and requests to do virtual visits increase we are appreciative of you understanding that staff are doing their best to get all scheduled. If you have food items that need attention (hot or cold) please try to get these to the facility before 5:30 on weekdays and 3PM on weekends. Staff are attending to resident needs and cares and although not impossible, it is difficult for them to leave the resident







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floors. We have set up delivery times at 11:00am and 4:00pm to deliver items. If you have perishable items that you would like delivered outside of those times, please use the phone on the wall to call a staff member to ensure your food is not sitting for a long period of time.

We know that different nursing homes and assisted livings are in different phases. Each have unique situations. We appreciate your trust – and your willingness to ASK when you have concerns and questions.

We strongly encourage families to continue to sign up for video chats. Also, if you need a quick update of our facility you can call our campus communication hotline at 335-4599. If you have more specific questions related to your resident – please contact the floor nurse and or Nurse Manager.

Please stay safe; socially distance, and follow all recommended practices to help stop the spread.

Thank you,

Mari Beth Borek

Mari Beth Borek, NHA Campus Administrator

